



Minutes of Patient Participation Group Meeting
Thursday 1st May 2025

Attendees: Allison Wenlock, Perry Ludlow, Cassy Jordan, Christine, Anna, Sue, Graham, Allen

Apologies: Chas, Tamera, Simon, Roger, David, Samantha

Welcome by stand-in Group Chair Introductions were made and special welcome to new group member Allen.	Allison
Introducing SP Role Cassy outlined all that she does in her role as SP, which included the clinics that she holds and service she gives individually to patients along with events that she arranges for patient cohorts. A Veterans' evening is being held on 22 nd May at the Practice.	Cassy Jordan
Estate Update Reconfiguration of rooms has completed, providing an additional 3 clinical rooms, though space is still tight which limits the number of clinicians that we can host in the current premises. Land purchase for proposed new build is near completion and steady progress being made in the planned new build project. Lease extension has been signed in the current premises.	Allison
Patient Feedback Perry presented patient feedback gathered from the national Friends and Family test and from google reviews. All looking very positive with an average 4.4/5 score received for F&F test and average 4.7/5 for google review ratings. Both taken over last 3 month period. Practice patient survey has completed 30 th April with 550 responses. We will report on findings and action plan at next PPG meeting. A great thank you to all members who supported with the survey in the Practice.	Perry
Covid Spring Programme Eligible patient cohort was reduced for this programme. Practice clinics have completed though we will hold one further "mop up" clinic in May – date to be advised. Care Home vaccinations completed. Housebound vaccinations being started today and expected to last for one week.	Perry/Allison
Staffing Update New GP Dr Dhanushan started 31 st March working Mon, Tues, Wed New Practice Nurse Claudia De Ceita started 28 th April as replacement for current PN. New Reception staff: Aaron Foley started 08.04.25 Sali Mutambo started 28.04.25	Allison

Jennifer Lewis starts 06.05.25	
Any Other Business Date of Next Meeting: 17 th July at 6.00 pm We will work on expanding PPG membership before next meeting and advertisement in Hampton Gazette.	